Budget Energy Keypad Loyalty 20% Discount – Product T&C's

Pricing

Valid from 01/01/2024

	Unit Price Per kWh (ex VAT)	Unit Price Per kWh (Inc VAT)	Standing Charge Per Day (ex VAT)	Standing Charge Per Day (inc VAT)
BE KP Standard Variable Tariff	37.835	39.727	17.365	18.233
BE KP Loyalty 20% Discount	30.268	31.781	9.5	9.975

Product Terms and Conditions

- 1. These terms apply to the **BE KP Loyalty 20% Discount** price plan. This price plan allows customers to avail of a 12 month fixed discount of 20% off Budget Energy's Standard Tariff.
- 2. Prices will be subject to change, however the 20% discount off Budget Energy's Standard Tariff will remain unchanged for 12 months. If the Standard Tariff changes, Budget Energy will give the customer at least 21 days advance notice in writing, outlining what this change will mean to the customers unit rate going forward.
- 3. The eligibility criteria to avail of the **BE KP Loyalty 20% Discount** price plan are as follows:
 - a. Customers must be a domestic electricity customer in Northern Ireland with a prepayment keypad meter,
 - b. The customer must be an existing Budget Energy customer,
 - c. They must pay for electricity via prepayment top ups to their keypad meter. These top ups can be purchased via our Budget Energy App, online, via automated phone services or at outlets where 'Paypoint' or 'Payzone' payment processing services are available.
- 4. These terms are in addition to the Budget Energy Domestic Customer Standard Terms and Conditions for the Supply of Electricity to metered premises and the Budget Energy Customer Agreement Form (CAF). The standard terms and conditions can be found on our website at www.budgetenergy.co.uk or obtained by calling us on Freephone number 0800 012 11 77.

- 5. In any event of any conflict between these terms, the Budget Energy Standard Terms and Conditions and the CAF, these terms will apply.
- 6. The 20% discount will be applied from the date that the customer agrees to this new product, and will continue for a 12 month period.
- 7. If the customer moves house during the contract period, they may continue to avail of this product for the remainder of the 12 month term, for electricity supply at their new address, provided they continue to meet the eligibility criteria as set out in clause 3.
- The customer may cancel this agreement during the 10 working days from when the Agreement is first made ("Cooling Off Period") by writing to us via e-mail <u>talktous@budgetenergy.co.uk</u> or by calling us on Freephone number 0800 012 11 77.
- 9. We will give the customer notice, between 21 and 42 calendar days in advance of the contract term coming to an end, using their chosen method of communication. After the expiration of the 12 month agreement term, the 20% discount will be removed and the customer will revert to the Budget Energy Standard Tariff applicable at that time. However we may contact them to offer a more beneficial product at this time.